



## **Participant Information Sheet – Plain Language**

**Project Name:** Understanding how different people with kidney disease have been affected by remote services after the COVID-19 pandemic.

You are being invited to take part in a project trying to understand how appointments with your kidney team (by phone or video call) have affected different people living with or at risk of kidney problem.

Before you decide whether to take part in the project, please take time to read the information below about the project and what you will be doing.

### **Why are we doing this project?**

We are doing this project to understand how appointments by telephone or video call (also called remote care) has affected people from different groups, for example people with a hearing problem, people with learning disability or people from different



ethnic groups. The project will be used to:

1. To understand what works well and what does not work well, when having your appointment by telephone or video call.
2. To create some resources for staff and patients to improve the way in which telephone and video appointments are carried out.

### **Why have I been chosen to take part?**

You are being asked to take part in this project you:

1. Have a kidney condition *or*
2. You are at risk of having a kidney condition, for example if you have diabetes or high blood pressure)

### **Do I have to take part?**

You do not have to take part in this project. If you decide to take part but change your mind during the project, that is okay. You can leave the project at any time without giving any reason, just



let the project team know and we will not use any information you have given us.

### **What will happen if I take part?**

If you decide to take part, you will be contacted by Patricia Tum from London South Bank University to arrange a time for you to take part in a discussion, either on your own or with other people. The discussion will take place in-person or online, dependent on what you feel most comfortable with.

If you are in a group, this will take around 60 minutes. If you are on your own, the discussion will last around 30 minutes.

You will be asked some questions about your experience of telephone or video calls from your healthcare team during the pandemic. You do not have to answer any questions that you do not want to. The Discussion will be recorded on a voice recorder.

### **Expenses and payments**

If you choose to take part, you will be given £10 voucher as a thank you for your time and effort in the project.



### **What are the potential risks to you in taking part?**

There are no risks involved in taking part in this project. You may however feel uncomfortable sharing your experiences of remote care; if this happens you can discuss anything that has upset you with the university team.

### **What information is being collected in the project?**

- **Contact information:** your first name, email, and phone number so we can contact you with information about the project.
- **Information about you:** age, sex, ethnic group and stage of kidney disease (if you know it) so we can explain who was involved in the project
- **Audio recordings** of the discussions so we can later analyse the conversations

### **How will my personal information be protected?**

All the information collected from the Discussion is anonymous, as we are not collecting any personal data which can identify you. Data produced by the project will be kept in line with the University's Code of Practice.



## **What will happen to the results of the project at the end?**

Once all the information from the project has been written up into one report, we will share this with you and healthcare teams around the country.

## **Who has reviewed the project?**

The project has been looked at by the Institute of Health and Social Care Ethics Panel at London South Bank University. If you have any concerns about the way the project is carried out, please contact the Chair of the School of Health and Social Care Ethics Panel: [hscsep@lsbu.ac.uk](mailto:hscsep@lsbu.ac.uk)

## **Who has approved the project?**

This project has been reviewed and approved by the School of Health and Social Care Ethics Panel at London South Bank University.

## **Who can I talk to if I have questions?**



You are very welcome to contact the lead investigator:

Professor Nicola Thomas

Email: [nicola.thomas@lsbu.ac.uk](mailto:nicola.thomas@lsbu.ac.uk)

Telephone: 07966 219978

Thank you for reading this information.